10th May 2023

IMPORTANT EVENT INFORMATION FOR LOCAL RESIDENTS:

FLY Open Air 2023

Dear Resident,

We are writing to advise you of the forthcoming event, FLY Open Air 2023 that will take place at Hopetoun House, Queensferry, South Queensferry on Saturday 20th & Sunday 21st May. Due to your proximity as a resident to Hopetoun House, we are writing to ensure that you are aware of the event and the steps we are taking to mitigate disruption.

OPENING TIMES

Saturday 20th May 2023 noon – 11pm Sunday 21st May 2023 noon – 10pm

We are working closely with Estate Managers, Local Councilors, the Police and other authorities to ensure that any potential negative impact on the neighborhood, particularly to local residents, is kept to a minimum.

CONSTRUCTION & EVENT SCHEDULE

There will be a small level of production and contractor traffic on the build-up and break down days. The break down days will return the site to its original condition. The following is the on-site and event schedule:

Pre-Event build	
Fri 12th May - Friday 19th	08:00 - 20:00
May	
Live Event	
Saturday 20th May	12:00 – 23:00
Sunday 21st May	12:00 – 22:00
Site De-rig	
Mon 22nd May – Thur 25th	08:00 - 20:00
May	

NOISE MANAGEMENT

A noise management plan has been prepared in coordination with our noise management team to minimise noise nuisance to residents. The noise team will be on site throughout the duration of the live event, monitoring dB levels at both FOH and agreed off site receptor points. The consultants will be in contact with the Production Manager and Sound Engineers and will be able to respond to noise nuisance issues should they occur and take remedial action, such as instructing the engineers to reduce the overall volume or adjust specific frequencies. Consultants will also monitor

agreed points adjacent to residential properties, ensuring that the levels agreed with the Local Authority are not exceeded.

If you experience any nuisance caused by noise during the event, please call the Residents Noise Hot Line Number – <u>07853059386</u> – This number dials directly to our event control room and will be staffed at all times during the show.

TRAFFIC MANAGEMENT AND TRANSPORT

There is a strict traffic management plan put in place by Crexcell Traffic Management, minimising disturbance caused by vehicles when entering the site. At points during the event build and breakdown phase there will be some production traffic entering Hopetoun via the shore road. The majority of guests will arrive by coach, coming in from the A904/Western end of the Abercorn Road by the A9/Old School entrance, passing by Abercorn and then into the Deer Park and Lime Avenue – returning via Byreloan, Blue Gate and Parkhead back to the A904. A fewer number of cars/taxis/drop-offs enter via the Banks Road to the Main Drive, then exiting as per the coaches. Society Road and Lin Mill will be off limits to event traffic during the show. A resident permit badge for access during event days is included in this letter, please display this in your windscreen when entering the road closure area.

SECURITY AND POLICING

Security at the event will be provided by InHouse Security who have considerable experience with large scale events. SIA Security, Stewards & Traffic Marshals will be used outside of the festival perimeter at key crossing points to direct attendees safely towards the queue lanes of the entrance. SIA Security will also be positioned in key locations across the estate to direct traffic and prevent guests leaving on foot. There will be a Police present on site all through the public open hours of this event

WASTE MANAGEMENT

Binn Group Waste Management will be responsible for clearing and removing all litter produced during the event. 98% of all waste is recycled. In addition to removing the waste onsite, they'll sweep perimeter areas both pre and post show to ensure the site is left clear.

Particular attention will be paid to the external areas of the event with regards to glass that attendees may bring onto the estate prior to accessing the festival. Litter Pickers on the exterior of the site will be equipped with pickers, bin bags and wheelie bins. We will also deploy wheelie bins near the taxi, bus and car pick points and queueing lanes.

FURTHER INFORMATION

If you would like any further information regarding the festival, please contact us by email on: events@flyevents.co.uk

Alternatively, outside of event hours please contact West Lothian Council events department on 01506 283 285.